

## JOB DESCRIPTION FORM

This job description is intended to convey information essential to understanding the main scope of the position and is not an exhaustive list of duties or responsibilities associated with the position.

<b>Company:</b>	Pacific Internet (Thailand) Ltd.
<b>Department:</b>	NOC
<b>Working Location:</b>	Thailand
<b>Job Title:</b>	Network Engineer
<b>Reporting to:</b>	Senior Manager – NOC
<b>Last updated at:</b>	20/06/2016
<b>SUMMARY OF POSITION:</b>	
To maintain the network infrastructure with high reliability and good quality.	
<b>RESPONSIBILITIES</b>	
To provide 2nd level support to NOC. To maintain the network infrastructure with high reliability and good quality. To perform capacity planning of network infrastructure to achieve high reliability and good quality. To perform remedy action on the network infrastructure for disaster recovery. To perform fault analysis and trouble-shooting on the network infrastructure. To provide technical consultation. To maintain and update documentation on the ISP network infrastructure. To draft RFO for a network infrastructure incident. To escalate critical case and incident to the Manager.	
<b>REQUIRED QUALIFICATIONS, SKILLS AND ATTRIBUTES</b>	
<b>Essential:</b> Degree/Higher Diploma holder in Computer/Electronic Engineering, Information Technology or related disciplines. Knowledge with hands-on experience on Cisco technology in design, administration, implementation and support. Knowledge of deploying and troubleshooting IP protocols. Experience in Network planning, implementation, configuring, troubleshooting and testing of networking system. Advance knowledge of TCP/IP and trouble shooting.	
<b>Preferred:</b> Good language and communication skills including English. Knowledge of LINUX and Windows systems is a plus. Efficient use of Microsoft Visio as technical documentation and presentation tools.	
<b>REQUIRED EXPERIENCE</b>	
<b>Essential:</b> 2-4 years of relevant working experience.	
<b>Preferred:</b>	
<b>PHYSICAL REQUIREMENTS</b>	
Carrying: Occational	

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<b>Prepared By:</b>	Anukrom Punyashthiti	<b>Date:</b>	20 June 2016
<b>Reviewed By:</b>		<b>Date:</b>	